

# THE ELEVATOR Insiders

## Volume 2 Issue 3: February 2020

A newsletter buzzing about board governance and management of condo and not-for-profit boards.

Did the groundhog see her shadow? Seems like as barometers of spring, there was some disagreement among the groundhog predictors. Perhaps it should have been brought to the table as a motion to see if it would pass.

Pat is happy to announce Chris Gray as the new co-editor of The Elevator. He recently started at BoardSpace as the marketing and sales specialist. He has been busy learning about BoardSpace, working hard on creating content for social media, and working hard on recent blog posts, and now on The Elevator.

Welcome aboard Chris!

We are looking forward to the 2nd year of great content for the Elevator. In this edition, we have two blog posts. We always love to receive comments on blog posts or suggestions for new content. Hit reply on this email and let us know your thoughts.

Pat Crosscombe, Chris Gray, Co-Editors

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## **Effective decision making for board of directors: Three easy steps**

Effective decision making is never easy. Every non-profit expects its board of directors to make decisions. Implementing a process that will help a board make good decisions is preferable to an add-hoc process.

This post details a three-step process that will help boards make better decisions more easily. [Read more](#)

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## How to be the Best Homeowner Association Property Manager

What are the characteristics of the best homeowner association property managers? Being a property manager of a community association, condominium, or homeowners association is a tough job.

It takes very special people to be successful in these roles.

The acronym SMART is useful to describe great property managers.

- S is for Superhero
- M is for Manage and Never Govern
- A is the Ability to say No
- R is for Resourceful
- T is for Tech Savvy

[Read more](#)

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**Yours in good governance,** Pat Crosscombe and Chris Gray

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